

Instructions:

- Automatic Ticket Machines are **at the Airport and the main tourist attractions around Venice**. See your TOA ticket for the list of Automatic Ticket Machines.
- Below picture is the Automatic Ticket Machine which has ACTV logo on the top (ACTV Biglietti e abbonamenti – Tickets) and Venezia Unica logo on the screen.



At the Marco Polo Airport, Automatic Ticket Machines are located by the ACTV bus stop of Line 5, outside Arrival Hall and slight to the left along the bus stops area.

Please note: you must use the Yellow Ticket Machine with ACTV logo, see picture above.

- To retrieve your Venice ticket, you need:
 - Print the voucher that you received which has QR/PNR codes
 - Your valid **Photo ID** (Passport, Driving License) in case requested by Ticket Inspector
- At the Ticket Machine follow the screen instructions:
 - Choose your preferred language: available in Italian, English, French, German and Spanish
 - Select **“Collect Tickets Purchased Online”**
 - Place the QR code next to the reader window on the left of the machine, see picture below



- **ALTERNATIVELY** select “Type your PNR Code” then enter the PNR code
 - Select “Confirm”
 - Collect ticket/s through the “Biglietti” slot next to the QR code reader
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- Experiencing any problem with the Automatic Ticket Machine:
 - ACTV staff is available near the machines during working hours
 - ACTV desk inside Arrival Hall
 - The Venice tickets are valid for the indicated period from the moment of the first use.
 - Venice Marco Polo Airport Transfer to/from city: Aerobus Route 5, bus Route 15 or Route 45, ticket valid for 75 mins from the first use.

PLEASE NOTE: THE TOA TICKET IS NON-CANCELLABLE, NON-EXCHANGEABLE AND NON-REFUNDABLE!

Quick Guide

- Print and bring the ticket/voucher, photo ID together with this instruction.
- Locate ACTV Ticket Machine - lists on your ticket/voucher
- Choose your preferred language, then select “**Collect Tickets Purchased Online**”, place the QR code next to the reader window or type in the PNR Code
- Confirm and collect your ticket

Enjoy your stay in Venice!

