

Singapore Flyer and Gardens by the Bay Package

1. How do I redeem the Singapore Flyer tickets?

Please wait patiently beside the Gelatissimo counter for the friendly operator to arrive. He'll arrive 10 minutes before your selected time and guide you to board the Singapore Flyer.

2. How do I redeem the Gardens by the Bay tickets?

Please wait patiently beside the Gelatissimo counter for the friendly operator to arrive. He'll arrive 10 minutes before your specified time and guide you to board the Singapore Flyer first before handing out the physical tickets.

3. Are the Singapore Flyer tickets open dated?

No, you'll have to board the Singapore Flyer at the selected date and time.

4. Are the Gardens by the Bay tickets open dated?

Yes, the Gardens by the Bay tickets are open dated and can be visited on another day.

5. What time will the operator arrive?

The operator will arrive 10 minutes before your selected time - 11:30am or 5:45pm/6:30pm/7:15pm.

6. What do I do if I don't see the operator?

Please wait patiently beside the Gelatissimo counter for the friendly operator to arrive.

7. What do I do if it starts raining?

Do not worry as the redemption point is sheltered. The operator will check if the Singapore Flyer is still operable and advise you accordingly.