

Conditions de réouverture EN

In order to guarantee the well-being and health of both our visitors and our staff, the Atomium has taken several practical measures, without compromising the pleasure of your visit.

What does not change

- the Atomium is and will always remain the **symbol of Brussels and Belgium**
- the **tour** always includes the visit of 5 spheres, including the panorama
- the Atomium entry ticket always includes **entry to the ADAM - Brussels Design Museum** located 150m from the Atomium (5min. walk)
- a commented tour with a **free App**
- a **team** ready to welcome you in the best conditions for all

What changes momentarily

- opening days
- how to buy tickets
- temporary suspension of group tours and guided tours
- temporary suspension of combined tickets and partnerships
- a limitation on the number of visitors simultaneously present inside the building
- traffic conditions inside and around the building
- removal of chairs, benches and other places to sit
- temporary closure of the restaurant
- limited access to the snack bar

Please read all of these below in detail.

BEFORE YOUR VISIT

New opening hours

Thursday, Friday, Saturday, Sunday and Monday: 10 a.m. to 6 p.m. (last entry at 5.30 p.m.)

Tickets

Tickets are **exclusively** purchased **online**. The on-site ticket office (cash desk) is closed and inaccessible.

When buying online, you will be asked to choose **a date and a visit time** that we ask you to **respect** in order to **reduce your waiting time** in the queue but also to **guarantee fluidity inside the building**.

People enter the building **by order of arrival** as part of their time slot.

The number of tickets per buyer is **limited to 5 people**, all living under the same roof.

Group tickets as well as **combined tickets** with Mini-Europe and the Planetarium are temporarily unavailable.

Partnerships (Brussels Card, Train World, Bus Hop On Hop Off) are temporarily suspended.

B-Excursions tickets (train + Atomium tour / ADAM Brussels Design Museum / Mini-Europe) are temporarily suspended.

Travel light

The **cloakroom is inaccessible**. It won't be possible to drop luggage or (large) bags which are prohibited inside the building. So leave them at home.

Strollers can be left in the pavilion (concrete building at the foot of the Atomium).

Travel safe

Any visitor over the age of 12 **must wear a mask** that covers both the nose and the mouth.

ON YOUR ARRIVAL

Signage

We ask you to follow the **yellow signage** which has been specially designed to accompany you during this period.

Access

The Atomium site consists of two separate buildings:

- the pavilion (concrete building at the foot of the Atomium)
- the Atomium itself

Pavilion

The **cash desk** (purchase of tickets) is **closed**.

However, the pavilion is partially open with an access to the **paid** (€0,50) **toilets** (woman, man, PRM) as well as a **space for strollers** (compulsory).

At the entrance of the pavilion, a member of our staff **manages the flow** (entry and exit to the toilets).

We guarantee a **cleaning of the toilets** after each use.

Queue towards the entrance of the Atomium

In order to avoid waiting times, please present yourself in **the queue towards the entrance of the Atomium** on the date and time indicated on your e-ticket.

People then **enter by order of arrival** as part of their time slot.

Yellow signage on the ground allow you to wait within safe distances.

The queue for entry to the Atomium as well as the entry to the Atomium are managed by a member of our staff.

INSIDE THE ATOMIUM: TOUR & RULES

Entering the Atomium involves **wearing a mask** (mandatory). For the distracted and forgetful, a distributor of masks (paid) is available on the ground floor of the Atomium.

You will be invited to **scan your e-ticket yourself** (on paper or on your smartphone).

Bollards with **hydro-alcoholic gel** are placed at the entrance of the building and then disseminated throughout the tour: make good use of it.

Sensitive areas such as stairways and escalators are cleaned and disinfected several times a day.

Respect the **one way route** which is **marked in yellow**. **Turning around or going upstream is prohibited.**

To guarantee safety distances: **stay close to the people you are visiting** with in order to form small cells. Pay special attention to **children**.

Maintain a **safety distance** of 1.5m with other (groups of) visitors.

Stay in motion to avoid traffic jams.

All seats, chairs and benches have also been removed from the course.

Do not touch the objects on display, or any other surface in general.

If you have to **cough** or **sneeze**, do it in your elbow.

Our staff is present in the different spheres and remains available to answer your questions or to guide you. For the well-being of everyone, please maintain a safety distance.

The tour

The Atomium entry ticket gives access to a tour which is divided into two stages:

- 1 / The panorama (°)
 - Departure from the ground floor (level 0) by elevator to the panorama (level 7)
 - Return from the panorama (level 7) by elevator to the ground floor (level 0) to continue the visit or exit
- 2 / The exhibitions
 - Departure from and return to the ground floor (level 0) via the intermediate levels spread in 4 spheres (°°):
 - permanent exhibition (levels 1 & 2)
 - temporary exhibition (levels 3–4–5)
 - viewpoint (level 6)

(°) by elevator only (except in case of emergency).

(°°) this course includes, in addition to escalators, 80 steps to climb and 167 steps to descend divided into various sections. Passing through one of the tubes could be inconvenient for people with epilepsy.

Note : the **panoramic restaurant** (level 8, just above the panorama) is **temporarily inaccessible**.

It remains prohibited:

- to smoke,
- to bring and consume food and / or drinks,
- to enter the building with animals, with the only exception of guide dogs,
- to walk barefoot,
- to circulate in an outfit likely to bring a disturbance to public order,
- to demonstrate and deploy banners.

EXIT & END OF ROUTE

The exit is via the entrance airlock. You will be guided by our staff to avoid crossing other visitors.

A LITTLE HUNGER OR A BIG THIRST?

At the corner of the pavilion, the **snack counter is accessible** during the opening hours of the Atomium in **take-away mode**, without the possibility of sitting inside.

- one person at a time inside
- outside line respecting safety distances
- hydro-alcoholic gel available
- payment by debit or credit card
- the staff welcomes and serves you with a mask

It's a joy for all of us to welcome you again!