



GoldenTours[®]
Experience London and the UK



Additional Hygiene Protocols

We have introduced additional protocols and measures to ensure our customers remain safe and comfortable travelling with us.

Below are some of the steps and procedures we will be undertaking to enhance hygiene standards and take into consideration the social distancing aspect in this new era of travel.

All our coaches and buses have always maintained a high standard of maintenance and cleanliness, they will continue to undergo a thorough deep clean at the start of every tour in accordance with the government or other institutionally verified cleanliness guidelines. Our staff, guides and drivers are fully trained on hygiene protocols and social distancing procedures to make sure our guests are safe travelling with us.

All our staff, including drivers and guides will undergo a routine temperature check at the start of every working shift/tour. Customers boarding our coaches will also undergo the same procedure before the start of the tour.

We will be providing complimentary face masks and gloves to all our guests, hand sanitiser will be available on all our vehicles to be used at any time during the tour. If customers prefer to bring their own face masks, gloves or hand sanitiser, this will be welcomed.

We will also be liaising with all attractions to ensure they adhere to government guidelines giving clients extra comfort and will be splitting customers into smaller groups whilst visiting the attractions taking social distancing into consideration.

